

As a valued healthcare delivery partner of CareFirst BlueCross BlueShield Community Health Plan District of Columbia's (CareFirst CHPDC), we strive to keep you informed on matters impacting you and your patients. The following communication provides updates on our efforts as an active Managed Care Organization (MCO) to meet evolving enrollee needs.

Status as an Active MCO

CareFirst CHPDC continues to operate under normal circumstances without any disruption to patient care, claims processes, provider/vendor payments, or network operations. CareFirst CHPDC-- along with two other MCOs in the District of Columbia-- are operating under an active MCO contract through 12/29/22. CareFirst CHPDC anticipates a new contract to be issued on 12/30/22, extending the term through 3/29/23.

All of our network contracts remain unchanged and active. We expect our healthcare delivery partners will continue to schedule annual wellness visits, offer preventive services that close gaps in care, and manage chronic/acute illness for CHPDC members over the coming months. Working collaboratively with our network and community-based partners in 2022, CHPDC was able to achieve top rankings for several key quality measures. We appreciate your ongoing support.

If anything changes with our status as an active MCO in the District of Columbia, we will send all contracted providers an update to the email or mailing address on file with ample notice and clear instructions on maintaining continuity of care for your patients.

Update to Behavioral Health Services

Effective February 1, 2023, CareFirst CHPDC will no longer contract behavioral health services through Beacon Health Options, Inc. (Beacon). CareFirst CHPDC will manage all behavioral health services in-house beginning on February 1, 2023, including network and provider contracting, case management, utilization management, quality, service, and operations. CareFirst CHPDC has recruited a robust network of behavioral health providers for providers to refer patients who are in need of support. Many of the former Beacon behavioral health providers have opted to join the CareFirst CHPDC network in support of minimal disruption to our enrollees as a result of this transition. To find participating behavioral health providers on behalf of your patients, please visit <https://www.carefirstchpdc.com/provider-locator.php>.



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CareFirst CHPDC recognizes the importance of whole person care and how closely related both mental health and physical health are to an individual's wellbeing. To ensure continuity of care, CareFirst CHPDC will coordinate healthcare services via single cases agreements when necessary to ensure enrollees continue to receive the care and services they need.

Meet Our Interim Chief Medical Officer

Effective December 2, 2022, Dr. Seiji Hayashi, MD, MPH, FAAFP is the interim Chief Medical Officer of CareFirst CHPDC. In addition to this role, Dr. Hayashi serves as the Lead Medical Director for CareFirst BlueCross BlueShield (CareFirst)'s Government Programs division, which serves 3.6 million individuals and groups in Maryland and the Washington metropolitan area.



Dr. Hayashi is a board-certified family physician and is an experienced leader in primary care, quality improvement, and health policy at the local and national levels. Prior to his work at CareFirst, he spearheaded health services integration and transformation at two Federally Qualified Community Health Centers in the District of Columbia (Mary's Center and Unity Health Care). Dr. Hayashi's national health policy experience comes from his role as Chief Medical Officer for the Federal Health Center Program at the Health Resources and Services Administration. He began his career at Georgetown and The George Washington Universities, teaching public health courses and conducting health policy research.

Dr. Hayashi's graduated with honors in Studio Art from Vassar College, received his Doctor of Medicine from the Albert Einstein College of Medicine as a member of the national medical honor society, Alpha Omega Alpha. Dr. Hayashi completed his family medicine residency training at the University of California San Francisco and received his MPH from the Harvard School of Public Health while a fellow with the Commonwealth Fund/Harvard University Fellowship in Minority Health Policy. Additionally, he is a recipient of the Samuel U. Rodgers, MD Achievement Award from the National Association of Community Health Centers.



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Our enrollee's healthcare needs are very important to us. We will continue to provide you with updates as we have any new information surrounding our efforts to meet your needs and the needs of your patients. As always, thank you for your partnership and your dedication to CHPDC members. Please reach out to Provider Relations with general questions or Enrollee Services for any member-specific needs.



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