

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance
Health Care Delivery Management Administration



September 23, 2020

To All District Medicaid Providers,

This Transmittal is to inform you that effective October 1, 2020, **Amerigroup District of Columbia (Amerigroup)** will no longer participate in the District's Medicaid Managed Care Program (MMCP). The MMCP consists of individuals enrolled in the DC Healthy Families Program (DCHFP), Immigrant Children's Program (ICP) and the DC Healthcare Alliance (Alliance). On October 1, 2020, all eligible managed care enrollees will be randomly and automatically assigned to each of three (3) newly awarded managed care organizations (MCOs) – **AmeriHealth Caritas DC, Trusted Health Plan dba CareFirst BlueCross BlueShield Community Health Plan of the District of Columbia and MedStar Family Choice District of Columbia.**

All enrollees have until December 31, 2020 to select a new MCO of choice if dissatisfied with the auto-assignment. It is important to verify eligibility for all enrollees prior to rendering services. This will confirm Medicaid eligibility and identify the most current MCO assignment. Information about your patients, prepared by Amerigroup's medical management staff and the DHCF will be provided to the new MCOs to make this process as seamless as possible while maintaining continuity of care.

Amerigroup is responsible for reimbursement of all covered services rendered to its enrollees until 11:59 p.m. on September 30, 2020, including medical/surgical inpatient admissions extending beyond the termination date of September 30, 2020.

In conjunction with the newly awarded MCOs, the DHCF will uphold the following commitments established with each organization to ensure continuity of care and service to our enrollees.

Beneficiary Auto-Assigned to A New MCO during the Transition Period

1. Rendering providers shall consider all active referrals or prior authorizations (PAs) issued before October 1, 2020, valid and effective through December 31, 2020.
2. AmeriHealth Caritas DC, CareFirst Community Health Plan DC and MedStar Family Choice DC agree to honor active referrals and PAs previously issued before October 1, 2020 and will reimburse at the prior reimbursement rate.

Specialist Referrals for Beneficiaries Assigned to A New MCO during the Transition Period

Upon receiving a referral to treat anyone enrolled in the DC Healthy Families Program during this

transition period, specialty providers are expected and authorized to initiate their own referrals for additional tests and procedures. The specialist should not refer the patient/enrollee back to their primary care physician (PCP) or DHCF to obtain a referral for such services. The additional services are covered under the initial referral to the specialty provider.

If you do not have an agreement with these MCOs and wish to enroll in their provider network, please contact the Provider Relations staff listed below. Representatives from each organization will answer your questions about joining the MCO's network.

AmeriHealth Caritas District of Columbia

Carl Chapman
Director, Provider Network Management
(215) 840-2943 (Cell)
cchapman@amerihealthcaritasdc.com

CareFirst Community Health Plan District of Columbia

Kenny R. Greene
Vice President External Operations
(202) 441-5223
kenny.greene@carefirstchpdc.com

MedStar Family Choice District of Columbia

Jennifer Tse
Director, Provider Networks
(800) 905-1722, Option 5
jennifer.tse@medstar.net

Please do not hesitate to contact Lisa Truitt with questions and/or comments regarding this Transmittal. She can be reached at (202) 442-9109 or via email at lisa.truitt@dc.gov.

Thank you in advance for your cooperation and support during this transition period.



Karen Dale
Market President/CEO
AmeriHealth Caritas DC



George Aloth
President/CEO
CareFirst Community Health Plan DC



Leslie Lyles Smith
Executive Director
MedStar Family Choice DC