

October 15, 2020

Subject: Continuity of Care for Medicaid and Alliance Enrollees

Dear Provider Partner,

This is a friendly reminder that CareFirst BlueCross BlueShield purchased Trusted Health Plan (District of Columbia), Inc. (THP). The business name for Trusted Health Plan **changed to CareFirst CHPDC on June 1, 2020.**

CareFirst CHPDC was awarded a 5-year contract to render services as a Managed Care Organization (MCO) which began on October 1, 2020. If you were contracted with Trusted Health Plan you may receive a new contract with CareFirst CHPDC, **it is important to note that you should continue to service CareFirst CHPDC enrollees and expect reimbursement as outlined in your contract.**

Please note, the following:

- You will see new ID cards with the CareFirst CHPDC Logo
- Please continue to provide services for enrollees after confirming benefits & eligibility
- Benefits will remain the same for enrollees
- Please continue to call the number on the back of the ID card to verify benefits and eligibility
- You will receive a CareFirst CHPDC Provider Manual
- There will be no changes in current reimbursements

We look forward to our continued partnership and your commitment to providing quality care to our enrollees your patients.

If you have questions you may contact your assigned Provider Representative or call Provider Relations at (202) 821-1145. You can also get updated information on the CareFirst CHPDC Provider Portal or on our website at www.carefirstchpdc.com.

Your Partner in Health,
CareFirst CHPDC



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