

CareFirst BlueCross BlueShield
Community Health Plan
District of Columbia
1100 New Jersey Ave. SE
Suite 840
Washington, D.C. 20003
www.carefirstchpdc.com



January 20, 2023

Dear Enrollee,

This letter is to let you know that starting February 1, 2023, Beacon Health Options, Inc. (Beacon) will no longer work with CareFirst BlueCross BlueShield Community Health Plan District of Columbia (CareFirst CHPDC) for behavioral health services. This means that through March 31, 2023, your behavioral healthcare provider will work directly with CareFirst CHPDC.

Your healthcare needs are important to us, and CareFirst CHPDC is committed to making sure that you get the help and care you need and will provide all case management and utilization management (authorizations) services for behavioral and physical health. You will work directly with a case manager from CareFirst CHPDC for all your healthcare needs.

CareFirst CHPDC has a large provider network, and we are always adding to our provider network to include the best providers to service you and make sure your healthcare needs are met.

You can find a provider on our website at: <https://www.carefirstchpdc.com/provider-locator.php> or by calling Enrollee Services (202) 821-1100 or our toll-free number (855) 326-4831 (TTY/TDD: 711). If you have questions or need help, please call CareFirst CHPDC Enrollee Services at 202-821-1100.

Sincerely,

Cleveland E Slade

Cleveland E. Slade
Interim President and CEO



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